



### **Donut Wall Terms and Conditions**

- Permission should be sought by you the client from the venue as to the suitability of hired item(s) and ensure the Donut Wall will fit into your chosen venue and area. Most venues will require to see Insurance documents, and these are available upon request.
- We will arrive and set up 30 minutes before your booking time. We liaise with your venue in regard to set-up arrangements and inform you of these arrangements
- A Parking or drop off area should be available for us to deliver the Donut Wall. If the event area is not on the ground floor then a lift or person should be available to help.
- We regret we cannot guarantee that products we supply have not come into contact with nuts or nut derivatives due to cross contamination within bakeries.
- You will be provided with an ingredients list of the Donuts you have chosen. We take no responsibility for allergic reactions.
- All flavours chosen are subject to availability. Should a chosen flavour not be available then a suitable substitute will be made and be as to the original choice as possible.
- Number of Donuts are based on the package you request.
- Children should be supervised by an adult when selecting and eating Donuts. May Violet Events will not be liable for any injury caused. You as the Client confirm that children will be correctly supervised at all times when using and eating Donuts from the Donut Wall.
- The Client will be given any leftover Donuts and should inform us on where they would like us to leave these for them. Should we not be informed then the Donuts will be disposed of.
- If you wish to make any changes to your booking then these must be put in writing by either post or email to [hannah@mayvioletevents.co.uk](mailto:hannah@mayvioletevents.co.uk). We will make every attempt to meet your requirements where possible but with no guarantee or liability on our part to meet any more than the original order requested.
- Cancellation of the Donut Wall must be in writing either by post or email to [hannah@mayvioletevents.co.uk](mailto:hannah@mayvioletevents.co.uk).
- Cancellation costs are:
  - 6 Weeks and Over: Deposit Only
  - 6 to 4 Weeks: 50% of Order (Includes Deposit)
  - 4 Weeks and Under: Full Payment

- In no circumstances shall our liability to you exceed the value of the contract. May Violet Events shall not be liable in respect of damages/injury/loss or any other damage incurred in respect of any default or damage to item(s) the Client shall satisfy themselves of the suitability/condition/placement of the hired item(s) upon receipt.
- May Violet Events would like to place our Business Cards in a discreet place alongside the Donut Wall. If you would prefer that we did not do this please inform us in advance of your event.
- May Violet Events reserve the right to take photographs of the Donut Wall and any items and use them for marketing purposes. Any photographs we use will not be published until after your event.

**Client**

Signed:

Print Name:

Date:

**May Violet Events**

Signed:

Print Name:

Date: