



Flower Wall Terms and Conditions

- Permission should be sought by you the client from the venue as to the suitability of hired item(s) and ensure the Flower Wall will fit into your chosen venue and area. Most venues will require to see Insurance documents, and these are available upon request.
- We will deliver the Flower Wall and set up at the time specified by your Venue and inform you of these arrangements. The Flower Wall is the responsibility of the Client from set-up time until collection.
- The Flower Wall must not be moved from the area where it has been set up without prior approval from May Violet Events. This is due to Health and Safety issues and to ensure that no damage is caused to yourself, your guests or the Flower Wall.
- Due to the delicate nature of The Flower Wall flowers and petals may fall from the Flower Wall. Should this happen please place them in the tub behind the Flower Wall.
- Should any breakages occur these must be report immediately to May Violet Events.
- A Damage Bond of £50.00 is payable in advanced for each event:
 - No damages, full £50.00 returned.
 - Some damages, cost will be calculated and if less than £50.00, remainder will be returned.
 - Damages costing more than £50.00 an invoice will be sent which should be paid within 30 days otherwise legal action could be sought.
- A confirmation email will be sent after collection of the Flower Wall to confirm if there were any damage to the Flower Wall or breakages to any items.
- If you wish to make any changes to your booking then these must be put in writing by either post or email to hannah@mayvioletevents.co.uk. We will make every attempt to meet your requirements where possible but with no guarantee or liability on our part to meet any more than the original order requested.
- Cancellation of the Flower Wall must be in writing either by post or email to hannah@mayvioletevents.co.uk.
- Cancellation costs are:
 - 6 Weeks and Over: Deposit Only
 - 6 to 4 Weeks: 50% of Order (Includes Deposit)
 - 4 Weeks and Under: Full Payment

- In no circumstances shall our liability to you exceed the value of the contract. May Violet Events shall not be liable in respect of damages/injury/loss or any other damage incurred in respect of any default or damage to item(s) the Client shall satisfy themselves of the suitability/condition/placement of the hired item(s) upon receipt.

- May Violet Events reserve the right to take photographs of the Flower Wall and use them for marketing purposes. Any photographs we use will not be published until after your event.

Client

Signed:

Print Name:

Date:

May Violet Events

Signed:

Print Name:

Date: