



Light Up Letters and Numbers Terms and Conditions

- Permission should be sought by you the client from the venue as to the suitability of hired item(s). Most venues will require to see Insurance documents, and these are available upon request.
- We will deliver and set up at the time specified by your Venue and inform you of these arrangements. The Light Up Letters/Numbers are the responsibility of the Client from set-up time until collection.
- We will use best endeavours to set up the hire items as requested by the Hiree but we reserve the right to change the set up if required to do so by the Venue or in the interests of health and safety. May Violet Events reserves the right to check on the hire items during the hire period.
- We will ensure that the hire items are set up safely and securely at the Venue. May Violet Events will not be liable should an injury or expense occur as a result of the misuse of our products. Our service is provided in good faith that our products will only be used as intended.
- We ask for no food or drinks to be placed on the lights. That they are for decorative effect only and are not to be touched or climbed and are for Indoor use only.
- All Light Up Letters/Numbers should be left in place and should not be removed without permission from May Violet Events. Failure to do so may result in charges for loss or damage.
- A Damage Bond of £50.00 is payable in advanced for each event:
 - No damages, full £50.00 returned.
 - Some damages, cost will be calculated and if less than £50.00, remainder will be returned.
 - Damages costing more than £50.00 an invoice will be sent which should be paid within 30 days otherwise legal action could be sought.
- A confirmation email will be sent after collection of the all items to confirm if there were any damage to the Light Up Letters/Numbers.
- In the event of any items requiring repair as a result of the Hiree's (or their guests's) negligence, misuse or abuse, then the Hiree shall bear the cost of any such repair. In the event that the items are damaged beyond economical repair or are lost, the Hiree shall bear the full cost of replacement.

- If you wish to make any changes to your booking then these must be put in writing by either post or email to hannah@mayvioletevents.co.uk. We will make every attempt to meet your requirements where possible but with no guarantee or liability on our part to meet any more than the original order requested.

- Cancellation of the Light Up Letters/Numbers must be in writing either by post or email to hannah@mayvioletevents.co.uk.

- Cancellation costs are:

6 Weeks and Over: Deposit Only

6 to 4 Weeks: 50% of Order (Includes Deposit)

4 Weeks and Under: Full Payment

- In no circumstances shall our liability to you exceed the value of the contract. May Violet Events shall not be liable in respect of damages/injury/loss or any other damage incurred in respect of any default or damage to item(s) the Client shall satisfy themselves of the suitability/condition/placement of the hired item(s) upon receipt.

- May Violet Events reserve the right to take photographs of the Light Up Letters/Numbers and use them for marketing purposes. Any photographs we use will not be published until after your event.

Client

Signed:

Print Name:

Date:

May Violet Events

Signed:

Print Name:

Date: