

Sweet Cart Terms and Conditions

- Permission should be sought by you the client from the venue as to the suitability of hired item(s) and ensure the Sweet Cart will fit into your chosen venue and area. Most venues will require to see Insurance documents, and these are available upon request.
- We will deliver the Sweet Cart and set up at the time specified by your Venue and inform you of these arrangements. The Sweet Cart is the responsibility of the Client from set-up time until collection.
- The Sweet Cart must not be moved from the area where it has been set up without prior approval from May Violet Events. This is due to Health and Safety issues and to ensure that no damage is caused to yourself, your guests, items or the Sweet Cart.
- All sweets are handled with hygiene gloves, hair nets and aprons. Gloves will be changed if we have handled any sweets containing nuts to avoid cross contamination. We regret we cannot guarantee that products we supply have not come in contact with nuts or nut derivatives due to cross contamination within sweet factories.
- You will be provided with a sweet allergy list of the sweets you have chosen. We take no responsibility for allergic reactions.
- All sweets chosen are subject to availability. Should a chosen sweet not be available then a suitable substitute will be made and be as to the original choice as possible.
- All sweets are based on 100 grams Per Person and based on the package you request.
- Children should be supervised by an adult when selecting and eating sweets from the Sweet Cart. Some of the glassware and accessories could be a danger to children. May Violet Events will not be liable for any injury caused. You as the Client confirm that children will be correctly supervised at all times using the Sweet Cart and eating sweets.
- The Client will be given any leftover sweets and should inform us on where they would like us to leave these for them to collect if they are not present on collection of the Sweet Cart. Should we not be informed then the sweets will be disposed of.
- All glass sweet jar lids should be placed in the box provided to prevent breakages. We will arrange with your venue where these can be placed and inform you.
- Should any breakages occur these must be report immediately to May Violet Events and the Sweet Cart shut down. This due to Health and Safety issues as the sweets can be contaminated with the broken glass or the structure of the Sweet Cart. This is to keep both yourself and your guests safe.

- To prevent staining from certain drinks please ensure that guests drinks or food items are not placed on the Sweet Cart at any time.
- A Damage Bond of £100.00 is payable in advanced for each event:
 - No damages, full £100.00 returned.
 - Some damages, cost will be calculated and if less than £100.00, remainder will be returned.
 - Damages costing more than £100.00 an invoice will be sent which should be paid within 30 days otherwise legal action could be sought.
- A confirmation email will be sent after collection of the all items to confirm if there were any damage to the Sweet Cart or breakages to any items.
- If you wish to make any changes to your booking then these must be put in writing by either post or email to hannah@mayvioletevents.co.uk. We will make every attempt to meet your requirements where possible but with no guarantee or liability on our part to meet any more than the original order requested.
- Cancellation of the Sweet Cart must be in writing either by post or email to hannah@mayvioletevents.co.uk.
- Cancellation costs are:
 - 6 Weeks and Over: Deposit Only
 - 6 to 4 Weeks: 50% of Order (Includes Deposit)
 - 4 Weeks and Under: Full Payment
- In no circumstances shall our liability to you exceed the value of the contract. May Violet Events shall not be liable in respect of damages/injury/loss or any other damage incurred in respect of any default or damage to item(s) the Client shall satisfy themselves of the suitability/condition/placement of the hired item(s) upon receipt.
- May Violet Events would like to place our Business Cards in a discreet place on the Sweet Cart. If you would preferred that we did not do this please inform us in advance of your event.
- May Violet Events reserve the right to take photographs of the Sweet Cart and any items and use them for marketing purposes. Any photographs we use will not be published until after your event.

Client

Signed:

Print Name:

Date:

May Violet Events

Signed:

Print Name:

Date: